

# Transaction Support Services

[www.masiello.com](http://www.masiello.com)

**planetRE™** is the leading transaction portal offered to the most progressive real estate companies to allow our customers a view into the entire real estate transaction process from start to finish. Whether you are looking for status on loans, inspections, or just want to access your contracts, reports, and documents, **planetRE™** is online, offering a 24/7 secure portal accessed through all major internet browsers.

**planetRE™** technology works closely with your Realtor® and their support staff to make it easy for you to closely communicate on your transaction and monitor the progress no matter where you are.

With **planetRE™**, Better Homes and Gardens The Masiello Group offers you the best online real estate technology on the market.



## *Here are a few features and benefits:*

- ✔ Buyers and/or sellers have their own login access and homepage offered via [www.masiello.com](http://www.masiello.com) to see the transaction folder from any place, any where.
- ✔ 24/7 access with any major internet browser.
- ✔ Listing agent/office will upload property showing packet information online for prospective buyers and track interest in your property.
- ✔ Buyer and/or seller can monitor progress on their transactions with their agents.
- ✔ Buyer and/or seller can view and print transaction documents, reports, etc.
- ✔ Seller can see market feedback on their home.
- ✔ Improved efficiency through instant delivery of documents to service providers and uploading of documents by service providers.
- ✔ All communication going through **planetRE™** is time-stamped and stored in the transaction folder.
- ✔ Masiello clients and customers will receive a CD-ROM from their REALTOR® containing all transaction documents after the closing.

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Homes  
and Gardens.**  
REAL ESTATE

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MASIELLO  
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**Better  
Homes  
and Gardens.**  
REAL ESTATE  
RELOCATION SERVICES

**THE  
MASIELLO  
GROUP**

**GREAT EAST**  
MORTGAGE  
AN AFFILIATE OF WELLS FARGO HOME MORTGAGE

**GREAT EAST**  
TITLE SERVICES

**GREAT EAST**  
INSURANCE

**GREAT EAST**  
HOME WARRANTY